

Call Us Today! 1-800-825-7780

## Why do doctors and parents choose HCU?

### Our Mission

It is the mission of Health Care Unlimited (HCU) and its staff to provide the highest quality health care services in the most effective, ethical and fiscally responsible manner to help clients achieve an improved quality of life. Health Care Unlimited and its staff seek to utilize individualized, innovative, and accessible services in a manner that respects and promotes client choices.

### Our Comprehensive Service

Health Care Unlimited is the only home care company that provides home health care, private duty care, attendant services, home medical equipment and an a home infusion pharmacy all by making one telephone call.

### Our Experience

With a clinical staff of more than 45 caring professionals and an average professional experience of more than 10 years, Health Care Unlimited (HCU) stands apart as the experienced Pediatric Home Care team.

### Our Multidisciplinary Approach

While physical, speech, occupational therapy and skilled nursing care are performed and practiced as separate disciplines; many of the challenges faced by children involve components of each domain. HCU Case Managers oversee and combine all services ensure your child receives the most thorough evaluations and treatment plans possible.

### We are all about fun!

With HCU, children find clinicians with great bedside manners, playful exercises, and smiling faces. Much of the services children receive through HCU is fun and engaging. HCU is a service many children learn to love and parents appreciate.

### Joint Commission Accredited

HCU is accredited by The Joint Commission across all of its services and has been for over 14 years. As such, HCU has demonstrated a commitment to the highest level of patient safety and patient care through this nationally acknowledged benchmark of quality.

All Medicaid Managed Care Organizations and most insurance are accepted at HCU, Including:

- Traditional Medicaid & Medicare
- Star and StarPlus Medicaid Managed Care Plans
  - Superior
  - Molina
  - Driscoll Health Plan
  - Texas HealthSprings
  - United HealthCare
- Blue Cross Blue Shield and many more... (see your HCU rep for further details)

Serving South Texas:  
1.800.825.7780



**McAllen**  
(956) 994.9911

**Harlingen**  
(956) 428.7878

**Laredo**  
(956) 796.9187

Health Care Unlimited  
★ ★ Is for Kids too!



**HCU**  
Health Care  
Unlimited, Inc.



Joint Commission Accredited  
14 years and counting!

## Pediatric Services

- Skilled Nursing Visits
- Private Duty nursing RN/LVN (hourly nursing care 4-24 hours/day)
- Private insurance, Medically Dependent Children's Program (MDCP), Comprehensive Children's Program (CCP), Private Pay
- Personal Care Services Providers (PCS)
- Respite care providers - Medically Dependent Children's Program (MDCP)
- Private Attendants/Sitters

## Nursing Services:

- IV infusions: antibiotics, hydrations, and TPN
- Central line care: PICC lines, Broviacs, CVL's and Port-a-Cath
- Wound care and VAC therapy
- Medication teaching
- Respiratory treatments
- Apnea monitors/pulse oximeters
- Bladder catheterization
- Ventilator patients
- Tracheostomy care
- Gastrostomy tube care
- Iliostomy and colostomy care
- Post-operative care

## Referral Process:

1. **Signed** doctor's orders/referral form with demographics.
2. **Fax** to intake department at 956.994.9911
3. **Call** agency to confirm referral at 956.994.9911
4. Depending on payor source, **authorization** for services must be processed by agency or referring facility.
5. Once authorization is obtained, an RN will **evaluate** the patient, then a plan of care is developed and sent to physician for signature.
6. Clinical updates and summaries will be provided to physician and additional **orders** will be obtained as needed.
7. Patients will be **discharged** if doctor orders, or when they no longer need home care.

## What is Skilled Nursing Care?

Pediatric home care nurses work to help children reach their maximum potential for clinical and skilled care independence. They focus on long-term and skilled chronic or post-acute care medical illnesses, diseases and conditions where skilled nursing procedures may need to be performed in the home and/or taught to a family or caregiver.



## Accepting Patients With:

- Medicare
- Medicaid
- CHIPS
- Private Insurance
- Private Pay
- In-network with all managed care organizations for this area and most private insurances (list available)



**Health Care Unlimited...is for kids too!**